



ADDENDUM #3

**To
Open Enrollment**

For

HHS0016482

**Medical Transportation Services Demand Response Transportation Services
Medicaid and CHIP Services
Managed Care Contracts and Oversight**

Notice is hereby given to prospective applicants to the above referenced open enrollment that changes have been made to requirements or information in the open enrollment, as noted in the addenda below.

**Addendum 3
12/29/2025**

<u>Item</u>	<u>Open Enrollment Reference</u>	<u>Previous Language</u>	<u>Revised Language</u>
1.	https://resources.hhs.texas.gov/open-enrollment/hhs0016482 ‘HHS0016482 – Exhibits’ under ‘Documents’ section.	Exhibit A – HHS Solicitation Affirmations - v.2.8 – October 2025	Exhibit A – HHS Solicitation Affirmations - v.2.9 – December 2025
2.	https://resources.hhs.texas.gov/open-enrollment/hhs0016482 ‘HHS0016482 – Exhibits’ under ‘Documents’ section.	Exhibit F – HHS Contract Affirmations – v.2.7 – October 2025	Exhibit F – HHS Contract Affirmations – v.2.8 – December 2025
3.	OE Section 7.1, Minimum Qualifications of Applicant	An Applicant must have the following minimum qualifications: 1. A minimum of one year directly overseeing and managing NEMT; or 2. Prior engagements of similar scope current or completed or initiated in the past two years. Provide the following for each engagement:..	An Applicant must have the following minimum qualifications: 1. A minimum of one year directly overseeing and managing NEMT; or 2. Prior engagements of similar scope current or completed in the past two years. Provide the following for each engagement:..

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4.	OE Section 7.1, Minimum Qualifications of Applicant	References: Applicants must provide a minimum of three (3) references reflecting positive performance for current or previous contracts for similar or same services during the two-year period immediately preceding submission of the Application. See Section 13(5) of this OE	References: Applicants must provide a minimum of three (3) references. References must be from an <u>individual, organization, company, or healthcare facility that received a good or service from the Applicant</u> , reflecting positive performance for current or previous contracts for similar or same services during the two-year period immediately preceding submission of the Application. See Section 13(5) of this OE. <u>For each reference, provide the following documentation with the Application:</u> <u>a. Name, address, and phone number for each reference;</u> <u>b. Dates services performed and/or goods provided;</u> <u>c. Description of services performed and/or goods provided;</u> <u>d. Key staff assigned to the referenced contract/project who will be designated for work for any resulting Contract under this OE.</u> <u>The Applicant must submit these references along with other documentation requirements cited in Section 13(5).</u>
5.	Section 8.5, Operational Requirements	(Refer to the two paragraphs under subsection 8.5.2.4) For each position listed above, the Applicant must submit resumes and two references that substantiate experience for the specific key personnel job title.	“For each position listed above, the Applicant must submit resumes and two references that substantiate experience for the specific key personnel job title. If a person leaves a key position, the Contractor must propose a replacement to HHSC. The Contractor

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		If a person leaves a key position, the Contractor must propose a replacement to HHSC. The Contractor must comply with HHS Additional Provisions V.1.0, Section 1.	<p>must comply with HHS Additional Provisions V.1.0, Section 1.” is deleted in its entirety and replaced with the following subsections:</p> <p><u>8.5.2.5 For each position listed above, the Applicant must submit resumes.</u></p> <p><u>8.5.2.6 For each position listed above, the Applicant must submit two references from individuals who know and can attest to skills and work ethic of each key personnel. The reference must include:</u></p> <ul style="list-style-type: none"> a. <u>Name of person</u> a. <u>Business name</u> b. <u>Address</u> c. <u>City, State, zip code</u> d. <u>Phone number</u> e. <u>Email address</u> f. <u>How the key position individual is known to the reference (e.g., former transportation supervisor, etc.)</u>