Exhibit H: Performance Measures
RFA #HHS0011832

DFPS reserves the right to modify, remove or add to the contract performance measures and methodologies listed in this exhibit. In addition to the performance measures, DFPS will collect additional quality assurance data to ensure contract compliance, safety, well-being and permanency for the children, youth and families served under this contract. In Stage II, child/youth permanency outcomes are tied to financial incentives and remedies for this contract. See Exhibit I, Section 3.02 Foster Care Rate, (E).

Performance measures 1-10 apply to CBC Stage I and the population is **children/youth from the catchment in SSCC contracted placements**.

Performance measures 1-12 apply to CBC Stage II and the population is **all children/youth in DFPS conservatorship from the catchment area unless otherwise specified.**

Goal	Performance Measure
Safety	Children/youth are safe from abuse and neglect.
Placement Stability	Children/youth have stability in their placements.
Least Restrictive Setting	Children/youth are placed in the least restrictive environment.
Maintaining Connections	Children/youth are placed in their home communities.
	Children/youth are placed with their siblings.
	Children/youth are placed with kin.*
Preparation for Adulthood	Youth age 16 and older obtain a driver's license or Texas identification card.
	Youth turning 18 complete Preparation for Adult Living (PAL) training.
Participation in Decisions	Children/youth age 5 and older participate in service planning.
	Children/youth attend court hearings.
Education	Children/youth remain in their school of origin.
Turnover*	Case worker turnover rate is maintained or improved.

*The Kinship and Turnover performance measures are added in Stage II CBC.

Performance Measure #1: Children/youth are safe from abuse and neglect.

Indicator: The percentage of children/youth who do not experience a validated incidence of abuse, neglect or exploitation.

Data Source	IMPACT
Target	100%
Numerator	The number of unique children/youth age 0-17 in the denominator minus the number of children/youth who were identified as a Designated Victim in a DFPS investigation for which a disposition of Reason to Believe was made during the performance period. Stage I includes dispositions by Residential Childcare Investigations. Stage II includes dispositions by Residential Childcare Investigations and/or Child Protective Investigations.
Denominator	The unique number of children/youth age 0-17 served during the performance period. Only children/youth under age 18 are counted since adult victims are not investigated by CPI.
Performance Period	Performance is tracked quarterly and assessed annually. The annual performance will reflect the total unique number of children age 0-17 in DFPS conservatorship from the catchment area.

Performance Measure #2: Children/youth have stability in their placements.

Indicator: Foster care placements per child/youth.

Data Source	IMPACT
Target	Meet or exceed baseline
Numerator	The total number of SSCC contracted placements for children/youth age 0–17 at the start of the performance period plus the number of SSCC contracted placements opened for all children/youth age 0–17 during the performance period. Placements that opened and closed on the same day are not counted. Hospital stays are not counted as a placement. Multiple placements opened in the same home will not be counted as separate placements. Verified relative/kinship foster home placements are counted. Unverified kinship homes and other non-contracted placements are not counted.
Denominator	The unique number of children/youth age 0–17 who were in a SSCC contracted placement during the performance period.
Performance Period	Performance is tracked quarterly and assessed annually. Each quarterly measurement reflects the cumulative year to date count.

Performance Measure #3: Children/youth are placed in the Least Restrictive environment.

Indicator: The percentage of days that are in a Least Restrictive placement.

Data Source	IMPACT
Target	Meet or exceed baseline
Numerator	The total number of days in the denominator that children/youth spent in a least restrictive placement setting. In Stage I, a least restrictive setting is a kinship/relative or non-relative foster home or cottage home general residential operation (GRO). In Stage II, a least restrictive setting is a kinship/relative home, own home, adoptive home, non-relative foster home or cottage home general residential operation (GRO).
Denominator	The total number of foster care days (Stage I) or conservatorship days (Stage II) for children/youth age 0–17 served under the contract during the performance period.
Performance Period	Performance is tracked quarterly and assessed annually. The quarterly measurements will be cumulative to determine the annual performance.

Performance Measure #4: Children/youth are placed in their home communities.

Indicator: The percentage of children/youth in foster care placements within 50 miles of their home.

Data Source	IMPACT; mapping software. Currently calculated by Chapin Hall. Subsequent calculations may be performed by DFPS.
Target	Meet or exceed baseline
Numerator	The number of children/youth in the denominator who were placed within 50 miles of their home (removal address) using the shortest distance between two points by way of a geodesic line.
Denominator	The number of children/youth from the catchment in a SSCC contracted placement on the last day of each quarter.
Performance Period	Performance is tracked quarterly and assessed annually. The point in time measure is assessed on the last day of the quarter. Annual fiscal year performance reflects performance on August 31.

Performance Measure #5: Children/youth are placed with their siblings.

Indicator: The percentage of Sibling Groups placed together in foster care.

Data Source	IMPACT
Target	Meet or exceed baseline
Numerator	The number of Sibling Groups in the denominator where all siblings were in the same SSCC contracted placement.

Denominator	The number of Sibling Groups from the catchment with 2 or more children in SSCC contracted placements on the last day of the performance period. A Sibling Group is defined as all children with the same case number. Only siblings age 0-17 are counted.
Performance Period	Performance is tracked quarterly and assessed annually. The point in time measure is assessed on the last day of the quarter. Annual fiscal year performance reflects performance on August 31.

Performance Measure #6: Youth age 16 and older have a driver's license or state identification card.

Indicator: The percentage of youth age 16 or older who have a driver's license or state identification card.

Data Source	PMET, anticipated future IMPACT data field
Target	Meet or exceed baseline
Numerator	The number of youth in the denominator who have been issued a driver's license or state identification card.
Denominator	The unique number of youth age 16 or older served during the performance period.
Performance Period	Performance is tracked quarterly and assessed annually. Each quarterly measurement reflects the cumulative year to date count.

Performance Measure #7: Youth complete Preparation for Adult Living (PAL) training.

Indicator: The percentage of youth who turned 18 and have completed required PAL Life Skills Training.

Data Source	IMPACT
Target	Meet or exceed baseline
Numerator	The number of youth in the denominator who completed required PAL Life Skills Training before their 18th birthday.
Denominator	The unique number of youth who turned age 18 during the performance period.
Performance Period	Performance is tracked quarterly and assessed annually. The quarterly measurements will be cumulative to determine the annual performance.

Performance Measure #8: Children/youth participate in service planning.

Indicator: The percentage of approved Service Plans where children/youth age 5 or older participated in development of the service plan.

Data Source	IMPACT
Target	Meet or exceed baseline; baseline will be established for new methodology
Numerator	The number of DFPS-approved service plans in the denominator with child/youth age 5 or older participation.
Denominator	The number of DFPS-approved service plans completed for children/youth age 5 or older during the performance period.
Performance Period	Performance is tracked quarterly and assessed annually. The quarterly measurements will be cumulative to determine the annual performance.

Performance Measure #9: Children/youth attend court hearings.

Indicator: The percentage of court hearings attended by children/youth.

Data Source	PMET
Target	Meet or exceed baseline
Numerator	The number of court hearings as described in the denominator attended by children/youth.
Denominator	The number of permanency hearings held during the performance period for children/youth, where child/youth attendance was not excused by the judge. A hearing spanning more than one day is counted as one hearing. A hearing involving more than one child/youth is counted for each child/youth.
Performance Period	Performance is tracked quarterly and assessed annually. The quarterly measurements will be cumulative to determine the annual performance.

Performance Measure #10: Children/Youth remain in their school of origin.

Indicator: The percentage of school aged children who are attending their school of origin.

Data Source	IMPACT
Target	Meet or exceed baseline.
Numerator	The number in the denominator who are still in their school of origin on the last day of the performance period or during their last placement if they have left care.
Denominator	The number of children/youth age 0-17 who were removed during the performance period and were attending school at the time of removal. Children will be excluded from the population as they move from elementary to middle school or middle school to high school.

Performance Period	Performance is tracked quarterly and assessed annually. The point in time measure is assessed on the last day of the quarter. Annual fiscal year performance reflects performance as of August 31.

Performance Measure #11: Children/youth are placed with kin.

Indicator: The percentage of children placed with kin.

Data Source	IMPACT
Target	Meet or exceed baseline
Numerator	The number of children in the denominator in a kin placement. This includes verified and unverified kin homes.
Denominator	The number of children age 0-17 on the last day of the performance period. Children in their own home or adoptive homes are excluded.
Performance Period	Performance is tracked quarterly and assessed annually. The point in time measure is assessed on the last day of the quarter. Annual fiscal year performance reflects performance on August 31.

Performance Measure #12: Case Worker Turnover

Indicator: The percentage of classified regular full- and part-time SSCC caseworkers who voluntarily and involuntarily separate from the SSCC agency. The definition is based on the methodology used by the State Auditor's Office to calculate classified employee turnover for fiscal year 2007.

Data Source	IMPACT
Target	Meet or exceed baseline
Numerator	The number of separations during the fiscal year
Denominator	The average number of SSCC caseworkers during the fiscal year. The average number of SSCC caseworkers is calculated by totaling the number of SSCC caseworkers (defined as someone who worked at any time during a quarter) for each quarter of the fiscal year, and then dividing the total by the number of quarters.
Performance Period	Performance is tracked quarterly and assessed annually.