

**Exhibit N, PERFORMANCE AND OUTCOME MEASURES AND DEFINITIONS**

**Section I: Performance measures and definitions**

**B. TRA, TRF and TRY Intensive Residential Service Group**

The performance measures for TRA, TRY and TRF Programs and the applicable Service Group types are provided below:

	<b>Program</b>	<b>Service</b>	<b>Measure</b>	<b>Target</b>
<b>1</b>	TRA/TRF/TRY	Intensive Residential	Percent of clients receiving on average 10 hours of group counseling and 10 hours of group education weekly during their treatment episode	95%
<b>2</b>	TRA/TRF/TRY	Intensive Residential, Supportive Residential, Outpatient	Percent of Treatment Plans closed on or before the 5th Service Day	100%
<b>3</b>	TRA/TRF/TRY	Intensive Residential, Supportive Residential, Outpatient	Percent of discharge follow ups completed no sooner than 60 Calendar Days after discharge and no later than 90 Calendar Days after discharge.	100%
<b>4</b>	TRA/TRF	Withdrawal Management	Percent of discharge follow ups no sooner than 60 Calendar Days after discharge and no later than 90 Calendar Days after discharge.	100%

The performance measure definitions are as follows:

- 1. Percent of clients receiving on average 10 hours of group counseling and 10 hours of group education weekly during their treatment episode:**
  - a. Numerator: Total number of clients who received 10 hours counseling and 10 hours of education.
  - b. Denominator: Total clients enrolled in intensive residential service each week (7 Calendar Days).
- 2. Percent of Treatment Plans closed on or before the 5<sup>th</sup> Service Day:**
  - a. Numerator: Total number of clients enrolled treatment services more than five service days whose Treatment Plans are not placed in “closed complete” at the end of fifth (5<sup>th</sup>) Service Day after Service Begin.

b. Denominator: Total number of clients enrolled in treatment services more than five (5) service days whose treatment plan placed in “closed complete” at the end of the fifth (5<sup>th</sup>) Service Day after Service Begin.

**3. Percent of discharge follow ups completed no sooner than 60 Calendar Days after discharge and no later than 90 Calendar Days after discharge:**

a. Numerator: All clients who received a follow up no less than 60 Calendar Days but no later than 90 Calendar Days after discharge.

b. Denominator: All clients discharged from services longer than 90 Calendar Days.

**4. 4. Percent of Withdrawal Management discharge follow ups completed no sooner than 60 Calendar Days after discharge and no later than 90 Calendar Days after discharge:**

a. Numerator: All clients who received a follow up no less than 60 Calendar Days but no later than 90 Calendar Days after discharge.

b. Denominator: All clients discharged from services longer than 90 Calendar Days.